



NEWS

Treasurer and Tax Collector Joseph Kelly

437 Kenneth Hahn Hall of Administration, 500 West Temple Street, Los Angeles, CA 90012

March 31, 2017

FOR IMMEDIATE RELEASE

Si desea obtener información adicional sobre este aviso o si necesita la información traducida en español, por favor llame al 1(213) 974-2111 durante las horas de 8:00 a.m. y 5:00 p.m. Tiempo Pacifico.

JOSEPH KELLY, Los Angeles County Treasurer and Tax Collector, reminds property owners that the second installment of the 2016-17 property taxes becomes delinquent if not received by 5:00 p.m. Pacific Time or United States Postal Service (USPS) postmarked on or before Monday, April 10, 2017. "To avoid late penalties, property owners should not wait until the last day to make payment; please pay early" says Treasurer and Tax Collector Kelly.

"As a result of this mailing, it may be difficult for property owners to reach us on the telephone," Mr. Kelly advised. "Property owners may obtain answers to the great majority of their questions, including the amount due on any parcel, from the Los Angeles County Property Tax Portal at lacountypropertytax.com. Taxpayers may also call the toll-free Property Tax Information Line at 1(888) 807-2111, where automated information is available 24 hours a day, 7 days a week."

PAYMENT OPTIONS

PAY ONLINE – To make payments online, go to lacountypropertytax.com, and select "Pay Online" under "Payment Options."

There is no charge for electronic check payments. You will need to use the Personal Identification Number (PIN), which is printed on the Annual Secured Property Tax Bill, to complete the transaction. Each electronic check transaction is limited to \$999,999.99.

You may also pay online by using a credit card (American Express, Discover, MasterCard, or Visa) or debit card. However, there are service fees when paying by credit/debit card. Each credit/debit card transaction is limited to \$99,999.99, including all service fees.

All online payments can be made 24 hours a day, 7 days a week and payments are accepted until 11:59 p.m. Pacific Time on the delinquency date.

PAY BY CREDIT OR DEBIT CARD OVER THE TELEPHONE – Credit cards (American Express, MasterCard, and Visa) and debit card payments are accepted over the telephone. There are service fees when paying over the telephone. To pay by telephone, call toll-free 1(888) 473-0835. You will need your Electronic Fund Transfer (EFT) Number, which is printed on the Annual Secured Property Tax Bill, and a credit or debit card to complete the transaction. Please retain the confirmation number for future reference. Each telephone transaction is limited to \$99,999.99, including all service fees.

BY MAIL – Please use the envelope enclosed in your Annual Secured Property Tax Bill and include the second installment payment stub from the bill. Do not attach staples, clips, tape, or correspondence. Property tax payments must be received or USPS postmarked by the delinquency date to avoid penalties. If a payment is received after the delinquency date, with no postmark, the payment is late and penalties will be imposed, in accordance with State law. If you send a payment by mail, be cautioned that the USPS only postmarks certain mail depending on the type of postage used and may not postmark mail on the same day you deposit it. To assist you in understanding how to avoid penalties that could result from postmark issues, the Tax Collector has compiled important information on how to “Avoid Penalties by Understanding Postmarks.” Visit our website at ttc.lacounty.gov/Proptax/Postmarks.htm.

You may use an Internal Revenue Service designated delivery service (DHL Express, FedEx, or UPS) to mail your payment, properly addressed with the required fee prepaid, delivery of which shall not be later than 5:00 p.m. Pacific Time on the next business day after the effective delinquency date (Tuesday, April 11, 2017). Mail payments to Los Angeles County Tax Collector, Kenneth Hahn Hall of Administration, 225 North Hill Street, Room 137, Los Angeles, CA 90012.

PAY IN PERSON – Cash, check, money order and cashier’s check are accepted at 225 North Hill Street, First Floor Lobby, Los Angeles, CA 90012, between the hours of 8:00 a.m. and 5:00 p.m. Pacific Time, Monday through Friday, excluding Los Angeles County holidays.

On Friday, April 7, 2017, and Monday, April 10, 2017, the Los Angeles County Treasurer and Tax Collector’s personnel will also receive payments at 335A East Avenue K-6, Lancaster, CA 93535, between the hours of 8:00 a.m. and 5:00 p.m. Pacific Time. Payments must be made by check, money order or cashier’s check. No cash payments are accepted at this location.

Credit cards (American Express, Discover, MasterCard, or Visa) or debit cards will also be accepted at both locations. However, there are service fees when paying by credit/debit card. Each credit/debit card transaction is limited to \$75,000.00, including all service fees. Make your payment early to avoid long waits at the cashier windows.

ONLINE BANKING OR BILL PAYMENT SERVICES – We do not recommend using these services to pay property taxes. The envelopes used by banking institutions are not postmarked by the USPS. In the absence of a postmark, we determine penalties exclusively based on the date we receive payment. For more information on how to “Avoid Penalties by Understanding Postmarks,” visit our website at ttc.lacounty.gov/Proptax/Postmarks.htm.

EMAIL NOTIFICATION SERVICE

Taxpayers can subscribe to receive property tax related emails from the Treasurer and Tax Collector regarding special notices and upcoming events, such as annual property tax deadline reminders, office location updates and other news. To subscribe, go to Email Notification Service at ttc.lacounty.gov/eNotify.

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